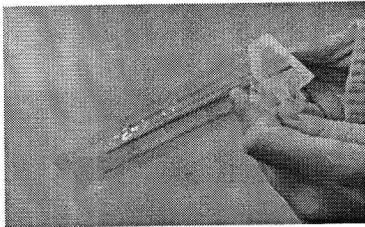


## ORDER PROCESS

1. Orders should be placed through our online ordering system on [www.eurovetgene.com](http://www.eurovetgene.com).
2. For all orders placed by manually filled paper order form a processing fee of **1 EUR** will be charged. Processing of orders placed through online ordering system is free of charge.

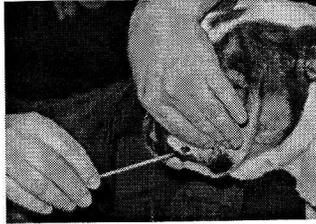
## BUCCAL SWAB COLLECTION

1. Before sampling check the mouth of the animal for food or any other particles (it is recommended that animal intended for sampling does not eat or drink at least 1 hour before sampling).
2. Use 2 collection swabs for each animal.
3. Label collection swabs appropriately (animal's name/label, owner's name, and sampling date).



4. Open the sampling swab – do not touch the end of the swab.

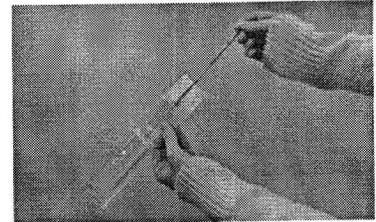
Do not touch anything with the end of the collection swab apart from animal's mouth mucosa or the inside of sterile packing.



5. Put the swab between gum and cheek. By rotary movement rub the collection swab against cheek mucosa for 30 seconds.

Press with your hand onto an outer side of the animal cheek in order to increase the yield of the cells needed for genetic testing.

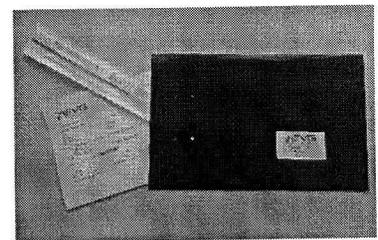
**Saliva is not sufficient for analysis!**



6. After sampling dry the swab on air (do not blow air into it with your mouth), insert it into a sterile tube and original packing.

On wet swabs bacteria and moulds can develop and interfere with analysis. Repeat the procedure with the second collection swab on the other cheek.

7. Insert both collection swabs and order form into an envelope and send.



## BUCCAL SWAB COLLECTION- PUPPIES

Sampling of buccal swabs in puppies younger than 8 weeks (before weaning) is not recommended due to the possibility of cross contamination between mother and puppies or puppies within the same litter. In case of receiving buccal swab sample from such animals it will be sender's sole responsibility for a risk of incorrect results. We strongly advice to send blood samples from animals that are still suckling.

## WITHDRAWAL OF BLOOD

1. To take blood sample go to your veterinarian.
2. Withdraw **0.5 – 1.0 mL of non-coagulated blood into a tube containing EDTA.**
3. Gently mix by inverting tube several times in order to mix anticoagulant and blood. Do not send coagulated blood because it is inappropriate for further analysis.
4. Label the tube (animal's name or sign, name of the owner, date of sampling) and send it together with order form in a package that prevents tube damage during the transport. **Do not freeze the sample!**